



SOAP AID HOTEL TO HANDS HOTEL CHAMPIONS TERMS AND CONDITIONS

This page details the terms and conditions (**T&C**) for participation by hotels in the Soap Aid Hotel to Hands Program.

Please click the button marked “**YES**” to confirm you have read and agree to these T&C.

Your agreement to these T&C is the first step in becoming a Hotel Champion. Please note that your ongoing involvement with Soap Aid (including your permission to access our website (www.soapaid.org – **Site**) is conditional upon you agreeing to and complying with these T&C (as amended from time to time). We reserve the right to amend the T&C at any time in our absolute discretion and will post our amended T&C on the Soap Aid website (**Site**).

Information About Soap Aid

We are Soap Aid, Inc., an Illinois corporation and 501(c)(3) application pending. You can contact us:

- by mail - 100 S. Milwaukee Avenue, Vernon Hills, IL 60061;
- by email - saveusa@soapaid.org

Any reference to “we”, “us” or “our” in these T&C is a reference to Soap Aid.

Further information about who we are, what we do and why we do it can be found at www.soapaid.org.

Benefits

Hotel Champions are entitled to:

- 12 collections of waste soap per annum (we ask that only one collection be booked each calendar month)
- Access to the Soap Aid online logistics and reporting platform
- An introductory (one-off) Hotel Champions Kit
 - Tent cards for guest rooms
 - In-room Soap Aid promotion video confirming hotel support
 - Staff training manual
 - Back of house poster
 - Live reporting on donations made (accessible via Site)

Obligations

Hotel Champions are required to:

- pay the annual subscription fee of \$4.00 per room per year; and
- comply with these T&C.



Championship Process

To become a Hotel Champion, you will have to:

1. Complete the registration form on the Site
2. Agree to the T&C
3. Pay the annual subscription fee

THE FINE PRINT

1. Payment Terms

- By clicking on “I Agree” on these T&C you authorize Soap Aid, until further notice by you in writing, to arrange for your credit card to be debited annually as set out in clauses 2 and 9 below.

2. What Do You Pay

- On registration as a Hotel Champion and annually thereafter you will be required to pay a subscription fee (**Fee**).
- The Fee will be calculated based on the number of guest rooms at your hotel. Currently, the per room charge is \$4.00 per annum.
- You can pay the Fee by completing the registration form on the Site which will direct you to a secure third-party payment platform.
- Your subscription will be automatically renewed each year on the anniversary of your first payment in accordance with clause 9 below.
- If you require additional back of house or marketing collateral, these can be purchased from the Site.

3. What Do You Receive

On receipt of payment of the Fee, Soap Aid will provide the following services (together, the **Services**):

- A personalized account on the Site to manage your subscription and collections (**Account**)
- 12 collections of waste soap (1 per month);
- Hotel Champions Kit
 - Tent cards for guest rooms
 - In-room video showing hotel support
 - Staff training manual
 - Staffroom poster
 - Regular impact reports

4. Collection Guidelines

- Pickup from your hotel by the freight company will only be undertaken during business hours (Monday to Friday, 9am – 5pm).



- You must package all soap for return to Soap Aid in accordance with the Soap Aid guidelines (available on the Site and also detailed in the Hotel Champions Kit).
- If you book a collection via the Site and at the confirmed collection time the soap you wish to return to Soap Aid is not packaged in accordance with the Soap Aid guidelines or otherwise immediately available for the courier to collect at the scheduled time and place, such failed collection will count towards your annual quota of collections.

5. Account

- You will be able to manage your registration as a Hotel Champion, schedule collections, and collaborate with the Soap Aid team via the Site.
- You must maintain the confidentiality of your password and notify us immediately at saveusa@soapaid.org if you become aware of any unauthorized use of your Account.

6. Intellectual Property

- You may not use our intellectual property (including our registered trademark, logo or copyright) except in accordance with the guidelines published on our website from time to time. If you wish to use the Soap Aid logo for marketing purposes, please contact us at saveusa@soapaid.org, to make your request.

7. Our Liability

- To the full extent permitted by law:
 - our liability for all claims connected directly or indirectly with these T&C and the Services is limited to the amount paid by you to Soap Aid in the preceding 12-month period on account of Fees.
 - Soap Aid excludes all liability for anticipated savings or benefits; and indirect or consequential loss or damage.
 - Soap Aid accepts no liability to any third party in connection with these T&C or the Services;

8. Term and Termination

- The Fees relate to a 365-day period (**Term**).
- You may cancel your Account at any time during the Term. Such cancellation will NOT entitle you to any refund of the Fee.

9. Direct Debit

- On each anniversary of your subscription, we will automatically charge the then current Fee to the credit card you nominate (either at the time of your initial subscription or pursuant to your updated directions, as the case may be).
- We will forward your tax-deductible receipt for the annual Fee within 28 days.
- Soap Aid will give you at least 14 days' written notice if it proposes to vary details of this arrangement, including the amount and frequency of payments.
- Any queries concerning charges or disputed charges must be directed to Soap Aid in the first instance. You may obtain details of the claims process by contacting Soap Aid at saveusa@soapaid.org.



- By clicking on “I Agree” on these T&C, you warrant and represent that you are duly authorized to request that Soap Aid charge the nominated credit card annually, details of which you’ve provided to Soap Aid.
- If you wish to cancel this direct debit request or to stop individual payments, you must give at least 7 days’ written notice to Soap Aid at saveusa@soapaid.org.

10. Relationship

You agree and acknowledge that nothing in these T&C shall be deemed to create a partnership, joint venture, fiduciary, employment, agency or other relationship between you and Soap Aid.

11. Applicable Law

These T&C will be governed by the laws of Illinois and the parties agree to submit to the exclusive jurisdiction of the courts of Illinois.